

METSIMAHOLO LOCAL MUNICIPALITY

BAD DEBT WRITE OFF POLICY



2023/2024

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1. INTRODUCTION

1.1.1 The Council is faced with a significant amount of outstanding debt and the continuous defaulting by certain consumers who can afford to pay for services.

1.1.2 Despite strict enforcement of the above policies, Council will continuously be confronted by circumstances requiring the possible write-off of irrecoverable debt.

2. PURPOSE OF THE POLICY

2.1.1 The purpose of this policy is to ensure that the principles and procedures for writing off irrecoverable debt is formalised.

3. POLICY PRINCIPLES

The following should be the guiding principles in implementing the Policy on Writing Off of Irrecoverable Debt: -

3.1.1 The policy is following the Local Government Municipal Finance Management Act 2003, Local Government Municipal System Act 2000, as amended and other related legislation.

3.1.2 Before any debt is written off it must be proved that the debt has become irrecoverable.

3.1.3 Bad debt write offs must be considered in terms of cost versus benefit; when it becomes too costly to recover and the chances of collecting the debt are slim, a write off should be considered.

Time value of money is important because the older the debt becomes, the more difficult and costly it becomes to collect. It is therefore imperative that a proper system of credit control is implemented and supported without any interruption whatsoever to avoid debt to reach the stage of becoming too expensive to recover.

3.1.4 Differentiation must be made between those household consumers who cannot afford to pay for basic services and those who just do not want to pay for these services.

- 3.1.5 Debt can only be written off if the required provision exists in the municipality's budget and/ or reserves.

4. RESPONSIBILITY / ACCOUNTABILITY

- 4.1.1 The Council has the overall responsibility for laying down the Policy on Writing Off of Irrecoverable Debt.

5. CATEGORIES OF DEBTORS THAT MAY QUALIFY FOR THE WRITING OFF OF IRRECOVERABLE DEBT

5.1 Approved Indigent Household Consumers in terms of the Municipality's Indigent Policy

- 5.1.1 Upon approval for registration as an indigent household consumer, the debtor's outstanding balance to date of approval is written off as at the date of application taking into consideration the billing cycle for the specific month.

5.2 Balances too small to recover considering the cost for recovery

- 5.2.1 Where final accounts have been given and paid by the respective consumer and the remaining balance after finalisation of any final readings and other administrative costs results in a balance of R300 (Three hundred rand) or less, such account must be forwarded once to the consumer for payment.
- 5.2.2 Where such account is not paid by the respective consumer within a period of ninety (90) days such amounts will automatically be sent to the Council for ratification to be written off.

5.3 Insolvency of the Debtor and Insolvent Deceased Estates

- 5.3.1 Where a debtor becomes insolvent the Municipality must ensure that it is clearly showed at the auction of the debtor's estate that there are outstanding debts and that it must be made part of the conditions of sale that the arrears must be paid in order to obtain a clearance certificate for transfer of ownership.

5.3.2 In case of death of the insolvent debtor the Municipality must ensure that it is clearly indicated at the auction of the insolvent debtor's deceased estate that there are outstanding debts and that it must be made part of the conditions of sale that the arrears must be paid in order to obtain a clearance certificate for transfer of ownership.

5.3.3 In both instances the possibility exist that debt may remain on the current debtors account as the Municipal Property Rates Act stipulates that only the two years' arrears prior the date of application for a clearance certificate can be included in the said certificate. Although there are several opinions about the remaining portion of the debt, it seems that these debts might remain. In cases such as these, the debt must be sent to the Council for ratification to be written off.

5.4 Untraceable Debtors

5.4.1 Where for any reason the debtor cannot be traced at the current or sending address or through any other contact details supplied, the debtor becomes untraceable. These cases must be handed over to a recognized tracing agent for possible tracing. Cost versus benefit should be considered.

5.4.2 Before any invoice from a tracing agent is settled the Municipality must be given with a report on the actions taken by the tracing agent.

5.4.3 Any amount owed by a debtor that has become untraceable must automatically be sent to the Council for ratification to be written off.

5.5 Special Arrangements to obtain a Clearance Certificate

5.5.1 In terms of legislation the Municipality will under normal circumstances do not issue a clearance certificate on any property unless all outstanding amounts are paid to date. The MPRA stipulate that only the two year's debt prior to application for a clearance certificate may be included in the clearance certificate request which could result in outstanding debt not being collected via the clearance certificate process. However, where a property is sold in sale of execution or in other exceptional cases it might be possible that such a property may have accumulated

such a significant outstanding balance over a period that it may not be within the ability of the new owner to pay such an amount in order to obtain a clearance certificate.

5.5.2 Where such circumstances may prevail the prospective new owner may apply to the Municipality for relief of such outstanding debt or a portion thereof. Such application must be accompanied by at least the following support documentation: -

5.5.2.1 A copy of the Deed of Sale.

5.5.2.2 Cancellation figures issued by the financial institution

5.5.2.3 A detailed statement signed by the transferring attorney regarding to the finances available

5.5.3 Upon receiving, such information, the application must be submitted to the Council for consideration. In reviewing such application, the Council must ensure that: -

5.5.3.1 All reasonable measures have already been taken to recover the outstanding amount from the current debtor.

5.5.4 To ease compliance with Section 118 of the Municipal Systems Act, all applications to write off debt outstanding for a period of less than two years in terms of paragraph 5.5.1 above must be sent to Council for approval

5.5.5 Liability of new owner:

The prospective new owner cannot be liable for the debt of the Seller

5.6 Special Incentives introduced by Council for Household Consumers in terms of the Approved Revenue Enhancement Strategy

5.6.1 In terms of the municipality's credit control policy a debtor may enter into a written agreement with the Municipality to repay any arrears outstanding and the current amount owing to the Municipality under the following conditions: -

5.6.1.1 The outstanding balance, costs and any interest thereon shall be paid in regular and consecutive monthly instalments.

5.6.1.2 The current monthly amount must be paid in full

5.6.1.3 A written agreement must be signed by all relevant parties and the Municipality

5.6.2 The incentive of a rebate amount in relation to actual payments made by the debtor on outstanding debt must be given to the Council for ratification to write off such debt. Operation Patala

6 OTHER CONDITIONS FOR DEBT TO BE WRITTEN OFF

Other cases whereby debt can be written off:

- When the cost to recover the debt will exceed the debt outstanding
- When it has been proven that the debt has prescribed.
- Where Council expropriates any property
- Where it is not possible to prove the debt outstanding

7 APPROVALS OF ANY DEBT TO BE WRITTEN OFF

7.1.1 The Council delegates the Mayoral Committee to consider and approve the writing off debt in terms of the provisions of this policy as set out in paragraph 5 above.

7.1.2 The Municipal Manager will report monthly to the Mayoral Committee about the debts to be written off.

7.1.3 The Chief Financial Officer will recommend to the Municipal Manager on all debt to be written off.

7.2 DELEGATIONS FOR WRITING OFF OF BAD DEBTS

7.2.1 The Chief Financial Officer be given delegation of authority to write off debt up to R 10 000 per application

7.2.2 The write off unmanageable debt above R 10 000 up to R25 000 per application be delegated to the Municipal Manager

7.2.3 Any unmanageable debt to be written off above R25 000 up to R100 000 per application be delegated to the Mayoral Committee for approval

7.2.4 Any unmanageable debt to be written off above R100 000 per application must be approved by Council

8 IMPLEMENTATION AND REVIEW OF THIS POLICY

8.1.1 This policy shall be implemented once approved by Council.

8.1.2 All future submissions for the writing off debt must be considered in accordance with this policy.

8.1.3 The policy shall be reviewed annually