

PUBLIC NOTICE

15 May 2025

IMMINENT BLOCKING OF PREPAID ELECTRICITY METERS – ACT NOW TO AVOID DISCONNECTION!

Metsimaholo Local Municipality urgently notifies all residents and businesses that Prepaid Electricity Meters will be blocked for customers with outstanding municipal accounts. If your account is not up to date, you will not be able to buy electricity until your balance is paid or a formal payment arrangement is made with the municipality.

This action forms part of the Municipality's effort to recover unpaid service charges and ensure the sustainability of services for all.

WHAT HAPPENS IF YOUR METER IS BLOCKED:

- You will not be able to purchase electricity from your prepaid meter.
- Your household or business may experience power outages as a result.
- Your meter will only be unblocked once your account is settled or you have entered a valid payment arrangement.

HOW TO AVOID HAVING YOUR METER BLOCKED:

- Pay your account in full at any of our municipal offices or via approved payment channels.
- If you are experiencing financial difficulty, visit the municipality and enter a payment arrangement with our Revenue Service Team.
- If you are unemployed or your household income is below R5,940, you may qualify for Indigent Support and receive subsidised municipal services. Contact us today to check if you qualify.

HOW TO UNBLOCK YOUR METER:

- Settle your outstanding balance or make a formal payment arrangement.
- Once your payment is received and processed, the Municipality will unblock your meter, and you will be able to purchase electricity immediately.

ISSUED BY: COMMUNICATIONS UNIT

METSIMAHOLO LOCAL MUNICIPALITY

