

PUBLIC NOTICE

20 June 2025

Temporary Financial System Downtime for Essential Upgrade

Metsimaholo Local Municipality would like to inform all residents and stakeholders that we are currently upgrading our financial system to enhance service delivery, ensure better efficiency, and provide a more user-friendly experience. As a result of this important upgrade, the financial system will be temporarily offline from **Friday, 20 June 2025, until Monday, 23 June 2025**. During this period, you will not be able to access your municipal account information or perform account-related queries through our system.

Despite the temporary disruption, residents will still be able to make payments through various alternative platforms. These include direct payments at our municipal offices, Easypay outlets, banking services, and other authorized facilities. We are also pleased to inform you that prepaid electricity purchases will not be affected and will remain available throughout the downtime, ensuring uninterrupted access to essential services.

We sincerely apologize for any inconvenience this may cause and ask for your patience and understanding as we work to improve our digital infrastructure. This upgrade is part of our ongoing commitment to deliver more reliable, efficient, and accessible services to the people of Metsimaholo. We thank you for your unwavering support and cooperation during this brief but necessary period of system enhancement.

**ISSUED BY: COMMUNICATION UNIT
METSIMAHOLO LOCAL MUNICIPALITY**